

2018 Good Neighbours Annual Report

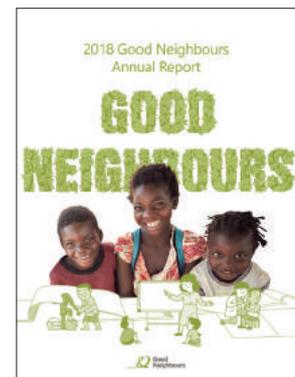
GOOD

NEIGHBOURS



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Foreword

It is my greatest pleasure to present our 2018 Annual Review, highlighting our key achievements of the year, and presenting our key data. I would like to take this opportunity to thank all who have tirelessly devoted time, support, and encouragement to reach these goals.

2018 saw us increase our influence across the world by incorporating globalisation and localisation. By developing partnerships with local government and local community we created a sense of trust throughout the communities we work with.

We are building on our rich history to meet the goals we set out when Good Neighbours started in 1991. To better achieve our Sustainable Development Goals we have developed standards, policies and administrative processes that follow the same development systems of other international organisations. This not only widens our sphere of influence but also enables us to interact with global communities around the world.

We have seen local people take ownership of their own communities and economy. Working alongside corporations has been an integral aspect in supporting the countries we work in, enabling them to evolve locally on a social economic level, generating income within and for the community.

Good Neighbours have also recognised new, emerging issues, allowing us to provide quality support for refugees, increase the awareness of women's rights and improve sanitation and wellbeing in communities through the building of new water systems.

With our vision to make an impact in more areas around the globe, I am delighted to announce that we now have Global Partnership Centres in Australia, El Salvador, Taiwan and the UK. Throughout our work we recognise that partnerships are the core of our success.

We work closely with the governments and UN agencies in the areas we work in. By working together, we hope to be resolving the greatest needs and issues of our world today.

It is clear to me that Good Neighbours is where it is today through passion and hard work. Together we bring positive change to the world.

Thank you and I look forward to another incredible year at Good Neighbours.

Sungrack Park

Sungrack Park
Secretary General
Good Neighbours Global Partnership Centre



About Good Neighbours

Good Neighbours is an international humanitarian development NGO founded in Korea in 1991 bringing positive change to communities around the world. We work in over 200 communities across 40 countries, with a primary focus on inclusive community development and child protection.

Mission

Good Neighbours exists to make the world a place without hunger, where people live together in harmony.

Good Neighbours respects the human rights of our neighbours suffering from poverty, disasters and oppression, helping them to achieve self-reliance and enabling them to rebuild hope.

Core Values

- We work in any community where there is a need, regardless of race, religion, ideology or geographical constraints.
- We promote self-reliance and the sustainable development of individuals, families and communities.
- We prioritise the rights of children.
- We mobilise and organise local volunteers to participate in developing their communities.
- We encourage people to join Good Neighbours as donors to participate in our work.
- We maintain professional accountability and transparency by reporting to our donors on the status of projects and finances.
- We work in cooperation with local partners who share our community development goals.
- We strive to encourage more people to join our work as members.

Our Focus



Child Rights

We plan and implement projects that respect children's rights under the principle of the UN Convention on the Rights of the Child (CRC).



Network

We encourage communities to actively engage in our projects and expand our network further by working in partnership with other organisations who share our values.



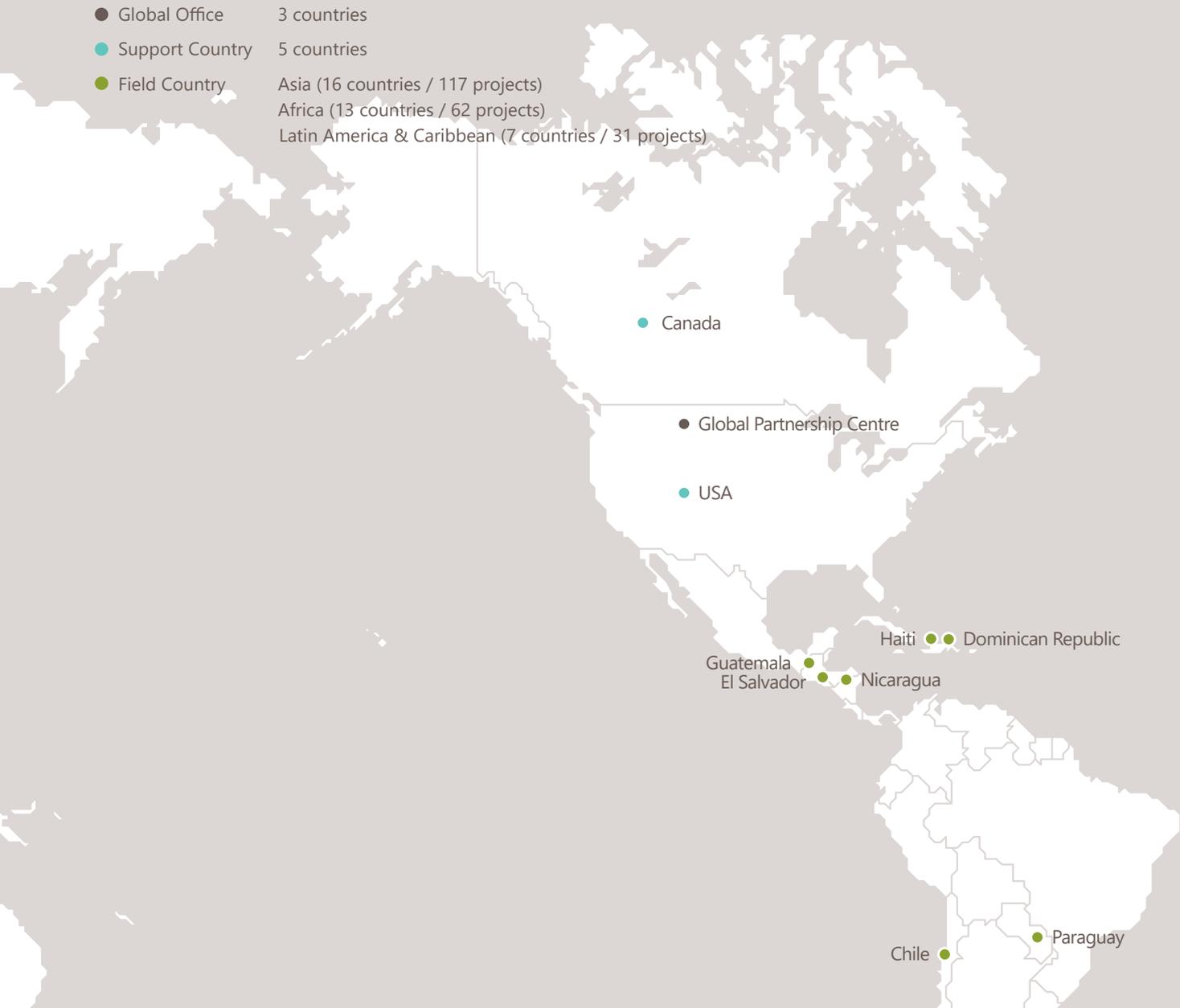
Advocacy

We believe in giving people a voice, so we work on advocacy projects that raise awareness of people in need.



Where We Work

- Global Office 3 countries
- Support Country 5 countries
- Field Country
 - Asia (16 countries / 117 projects)
 - Africa (13 countries / 62 projects)
 - Latin America & Caribbean (7 countries / 31 projects)



At a Glance

Presence in
42 countries

Supported
211,619 sponsored children
2,147,362 community people

Provided education materials and programmes to
1,297,699 children & people

Helped
955,682 people have healthy lives



Improved access to clean water for
586,274 people

Helped to achieve economic
empowerment for

416,668 people

Advocated for children's rights with
918,225 participants

Provided humanitarian
assistance to

252,985 people

Community Development Projects

Good Neighbours implement Community Development Projects (CDP) to support our vision of children living in happiness and harmony. Broken down into two main channels 'Child Sponsorship' and 'Community Development Committee (CDC)', our projects work with local people to empower them and transform their communities so everyone has access to education, health care, clean water and can sustain themselves through income-generating projects.

In 2018, we worked with 210 CDPs in 36 countries, strengthening the social and economic capabilities of the whole community. Good Neighbours enables self-reliance and rebuilds hope.

36 Countries 210 Projects 211,619 Sponsored Children 2,147,362 Community People 546 Community Development Committees (CDC)



Education and Protection

Educating children so they can dream of a brighter future



Good Neighbours believes every child should have access to quality education. That is why we provide educational facilities, materials, tuition fees, train teachers and run educational programmes. In 2018 we focused on a programme to improve educational facilities and services in vulnerable communities. We built children’s clubs and conducted advocacy campaigns, increasing children’s knowledge and community awareness of children’s rights.



School and facility support

905,378 people



Scholarship and school supply support

208,995 people



Campaign for the right to education improvement

179,308 people



Teacher training and programme support

4,018 people

Improving the learning environment with new kindergartens

“

After the new kindergarten was built, the age-old problem of how to educate young children that had plagued the community was finally resolved. Children of the community can now learn in a safe environment. I truly look forward to them pursuing their dreams

Tran Thi Hang / Principal of the Dong Lai Kindergarten

”



Dong Lai is a small, isolated village in Vietnam, whose inhabitants are mainly children. Because of its isolation and the lack of social security, life in Dong Lai is hard. There was a severe shortage of educational facilities in the village, forcing the villagers to use the old cultural centre as a temporary classroom. But the classroom was not large enough to accommodate all the young children; almost half the children in the village had nowhere to go and no one to look after them. Without anyone to care for them, the children had no choice but to follow their parents to their workplaces.

Good Neighbours Vietnam constructed eight classrooms, a canteen and a yard ensuring the village children had a safe place to learn. Once the kindergarten was built, both the children from the temporary classroom and 223 new students joined the kindergarten, receiving much-needed education and care.

Ratio of children under the age of six with access to kindergarten and care services



New vocational learning centre improves access to learning and technical skills for young people

“

I have learned how to use computer programs like Microsoft Word and Excel, and I have improved my English as well, so I was able to pass the test with flying colours. I'm very happy to be able to continue working on IT and other skills.

Sok Sokita / Student at the vocational centre

”

Many Cambodian teenagers in the city of Sangkat are forced to work on unskilled menial tasks in medical factories or construction sites. It is hard work for little pay.

Good Neighbours Cambodia built a vocational training centre for the young people to continue their education and acquire specialised skills. Students now have access to basic education in English and Mathematics, as well as vocational training on IT skills, enabling them to continue studying while building their technical skills.



Ratio of students passing an English examination



Ratio of students passing the IT examination



Hope Schools offer children a future for themselves and for Africa

“

Because of the lack of essential educational facilities like classrooms, desks and toilets in Africa teachers and students study in unsatisfactory learning environments. But thanks to the Hope School project, the learning conditions have improved and more students are motivated to study. In fact, this project saw an increase in students studying in the school which enables them to have a more secure future.

Dibala Bizaluel / Chair of Malawi Mkangamira Hope School Management Committee

”

Since 2009, Good Neighbours has taken the Hope School project into 58 schools across 12 African countries, with the aim of helping African children grow to be “Good Neighbours.”

In 2018, we established three strategic goals based on the effectiveness of the Hope School project positively influencing the individual growth of African children and the communities they live in.



Achievements in Hope School Strategic Goals – Malawi Hope Schools

Academic Hopes Improving education by improving the learning environment

No. of Students per Classroom

Non-Hope Schools

160



Hope Schools

101

Reduction of 59



Future Hopes Improving career opportunities by supporting career development

Transition Rate

Before

40%



After

89%

Increase of 49%



Community Hopes Improving citizenship by offering additional children’s clubs

Citizenship

Non-Hope Schools

Score of 4.25 / 5



Hope Schools

Score of 4.34 / 5



Health

Supporting a healthy life for the community



© Sungati Noh / Good Neighbours

Good Neighbours implement a variety of health projects for local people to ensure quality medical services for everyone. This includes better management and prevention of disease, nutritional support and improved health worker training and capacity, bringing healthier lives to children and the community. 2018 saw Good Neighbours focus on an IT-based health system, modernising health service management, with particular benefit to mothers and children.



Health facility support

1,052 facilities



Maternal and child health service support

398,138 people



Disease prevention and management

432,639 people



Nutrition support and management

118,260 people



Community health worker and village health committee activities

6,645 people

Improving access to health services with new community health posts

“

Before the new health posts, the closest health facility we had was 26 km away. It was such an ordeal to get there that no one even dreamed of going there to deliver a baby. Now, with the new health post about an hour’s travel away, we have accessible antenatal care, and my baby and I are both safe and well.

Rosa Ndeve / A community member who delivered her baby at the health post

”

Strengthening health services using technology

“

When we had to record the patient information by hand, it took so long that we often could not do that and sufficiently care for our patients, at the same time. Now, thanks to the Tablet PCs, we can easily access patient information quickly, allowing us to use our time to focus on the health care services we provide and looking after our patients.

Mary Akelembisa / Community Health Officer (Dasobligo Community)

”

The people of Dzonguene, Mozambique, had no access to medical services due to the lack of public health facilities and a reliance on traditional folk medicine.

To rectify this, Good Neighbours Mozambique constructed a community health post and provided medical supplies making quality healthcare accessible. It also provided training and support to community health workers, who then focused on improving public awareness of health issues throughout the village. Community members learnt basic health care from the community health workers, improving the health environment of the whole community.



No. of community members who received public health education

536



No. of mothers who received antenatal care

19

In Ghana, patient information and medical records were filled out manually, leading to issues such as data omission and human errors, which lead to incorrect diagnosis and low-quality healthcare services.

Good Neighbours Ghana worked with Samsung Electronics and the United States Agency for International Development (USAID) to implement e-Tracker, a health information management project using Tablet PCs. The project has improved the efficiency and quality of health information, allowing easy access to data by community members.



No. of tablet PCs provided

2,590



No. of health workers who took part in tablet PC training

2,867



Water and Sanitation

Supporting clean water and a healthy environment



Good Neighbours protects communities from contagious disease by ensuring access to clean and safe water in a sanitary environment. The water, sanitation and hygiene (WASH) projects have provided support for local WASH committees and supervised hygiene education campaigns that help communities to gain healthy and clean sanitary habits.

In 2018 Good Neighbours implemented the Good Water project in schools - providing clean, safe water and empowering communities to protect their environment.



Water and sanitation facility support

490,433 people



Hygiene education and campaigns

92,978 people



Water and sanitation committee support

2,863 people

Finding happiness every day with the Good Water project

“

As most of our students had to walk very far to get water every morning, both their attendance and performance at school suffered heavily. Once a water pump was installed in the school, they could come to school rather than going to the rivers to fetch water. New restroom facilities and regular hygiene education helped positively change the lives of our students.

Chansa Changala / Deputy Head Teacher of Myooye Secondary School, Zambia

”

The children of Zambia’s Mumbwa region walked at least 2km a day to get drinking water for themselves and their families. Despite the long trek, they could only find muddy water, exposing them to waterborne diseases. The long walk took time out of their day and saw them missing school.

Good Neighbours Zambia implemented the Good Water project in schools, providing children and community members with access to safe water sources. Nine schools received water tanks and water facilities. They also renovated restroom facilities and provided hygiene education for the children.



No. of drinking water facilities constructed

9



No. of restrooms constructed

13



No. of hygiene education sessions

9



Children and community members with access to clean water and sanitary environment

17,707 people



Accessibility of schools to clean water and sanitation facilities

95%



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Income Generation

Building the dream of self-reliance with our own hands



© Sangjun Kim / Good Neighbours

Good Neighbours created cooperatives in communities to give local people the opportunity to work together and become self-reliant. They also set up social enterprises that provided jobs and social services in the community.

In 2018 Good Neighbours focused on developing cooperatives that centred on the individual talents and technological knowledge of different communities. They then trained the cooperatives on sales and distribution to increase their competitive edge and create a stronger community economy.



Participating households
for income generation

61,594 families



Capacity building
for income generation

108,698 participants



Cooperatives

1,167 cooperatives



Social enterprises

8 enterprises

Building the power of self-reliance through cooperatives

“

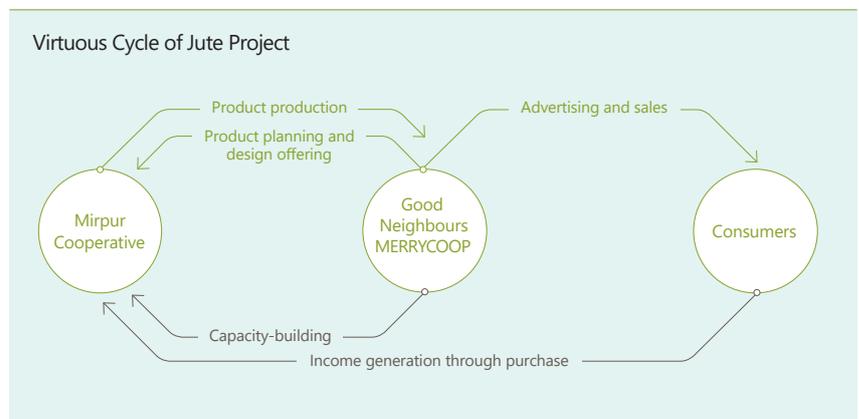
We had good materials and the proper techniques, but no product range or distribution networks. Thanks to Good Neighbours, we can now sell the bags we make to consumers. Using the income from the bags, I can pay for the education of my two daughters, and I feel more valued and stronger than before. Life is good!

Pedowski / Member of the Bangladeshi Mirpur Cooperative

”

The Mirpur Cooperative of Bangladesh is made up of 14 women from low-income families. While the members of the cooperative were reasonably skilled in the art of making products out of white jute, they were unable to find a regular seller in order to generate income.

Good Neighbours Bangladesh worked with the resources and skills of the cooperative to create a new income-generation project. Market analysis, discussions and testing processes allowed the cooperative to come up with a core product, the Jute bag. Their bags are now distributed in Korea through MERRYCOOP (Good Neighbours' cooperative goods brand). Through working with professional designers in Korea, the members have created new designs, ensuring they stay competitive in the market.



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Advocacy

Building a world where the rights of our children are protected



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We work in partnership with other community organisations and the government to ensure our children’s rights are guaranteed. We provide child protection programmes to local communities and are involved with championing children’s rights at a national level.

2018 saw Good Neighbours operate ‘Child Clubs’ promoting awareness of children’s rights amongst children. Here the children learn how to protect their own rights and how to voice them.



Awareness-raising education and training participants

787,004 people



Children’s advocacy group and committee participants

94,656 people



No. of birth registrations

36,565 people



No. of policy meetings held

187 times



No. of policy proposals offered

18 cases



No. of legal amendments to children’s rights

1 case

Raising awareness through the Safe Club

“

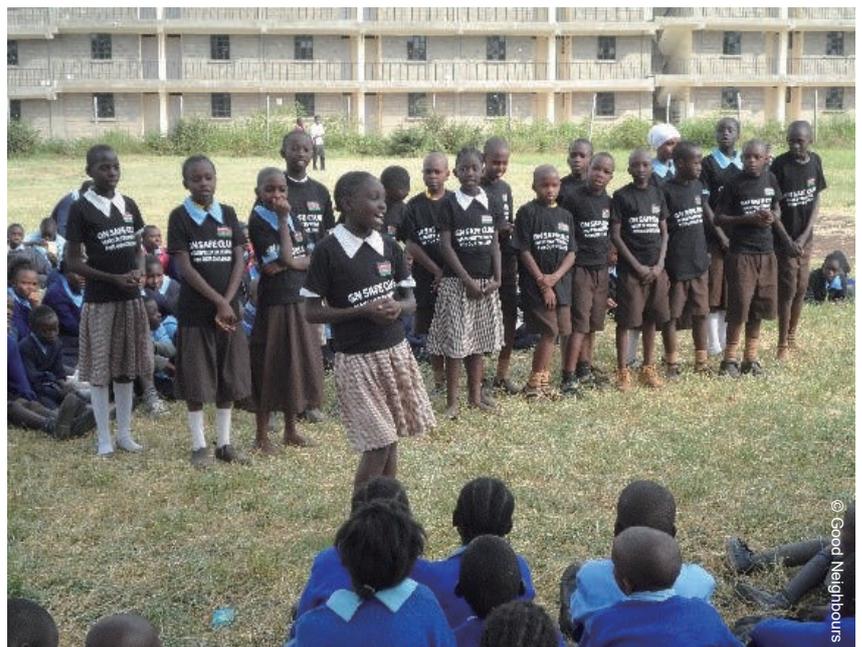
Being active in the Safe Club taught me what my rights are and why they should be protected, allowing me to pass this on to my community through puppet plays and campaigns. I am really happy to say that I have contributed to protecting the rights of my friends and myself!

Sereya / Participant in the children's club programme

”

Korogocho, a slum area of Nairobi in Kenya, is a dangerous place for children. There is no knowledge of children's rights and because of this children are often exposed to sexual violence and abuse.

Good Neighbours Kenya organised the "Safe Club", a children's club to educate young people about their rights and sex education. The 30 children at Safe Club took their own puppet show to schools in the area highlighting how to prevent sexual violence on children, and engaged in street campaigns to promote the values of children's rights to the local community.



Humanitarian Assistance

Helping our neighbours in their time of need



Good Neighbours provides emergency relief to our neighbours around the world who have lost their homes to floods, droughts, earthquakes and other natural disasters. We help restore communities through rebuilding projects. We work with the United Nations High Commissioner for Refugees (UNHCR), helping refugees strengthen their self-reliance through livelihood and capacity building activities. In 2018, we delivered 15 humanitarian assistance projects to 252,985 children, local people and refugees, in 11 countries around the world.



Responding to emergency

11 emergencies



No. of beneficiaries

252,985 people



Humanitarian Assistance Projects

15 projects

Humanitarian assistance and emergency relief

Classification	Project Name	No. of beneficiaries
● Emergency relief (6)	Emergency relief to flood and avalanche damages in Mai Chau, Vietnam	3,811
	Emergency relief to earthquake damages in Lombok, Indonesia	5,890
	Emergency relief to earthquake damages in Sulawesi, Indonesia	1,871
	Emergency relief to fire victims in Sanpan, Laos	380
	Emergency relief to flood damages in Attapeu, Laos	18,838
	Emergency relief to volcanic eruption damages in Acatenango, Guatemala	8,410
● Disaster risk reduction (4)	Bangladesh	103
	Myanmar	10,000
	Philippines	133,945
	Guatemala	8,102
● Refugee Assistance (4)	Burundian refugee livelihood support project in Tanzania	864
	DR Congolese refugee women's protection project in Uganda	8,835
	Rohingya refugee children and women's protection projects in Bangladesh	2,400
	Displaced people support in South Sudan's Yei area	1,140
○ Reconstruction (1)	Reconstruction project at Nuwakot, Nepal	48,396



Emergency relief to flood damages in Attapeu, Laos

International cooperation and partnerships

Good Neighbours collaborates with individuals, enterprises, governments and international organisations across the world. These partnerships allow us to create positive change toward a better world for our most vulnerable neighbours around the globe.



© Charhak Park / Good Neighbours

Official Development Assistance (ODA) project

In 2018, Good Neighbours cooperated with the South Korean government to implement 17 Official Development Assistance (ODA) projects in 12 countries around the world. These projects include education and protection, public health, income generation and humanitarian assistance.



12 Countries



17 Projects

Education and Protection

1,092,266

people

Public Health

1,230,951

people

Income Generation

40,946

people

Humanitarian Assistance

47,677

people

Special International projects



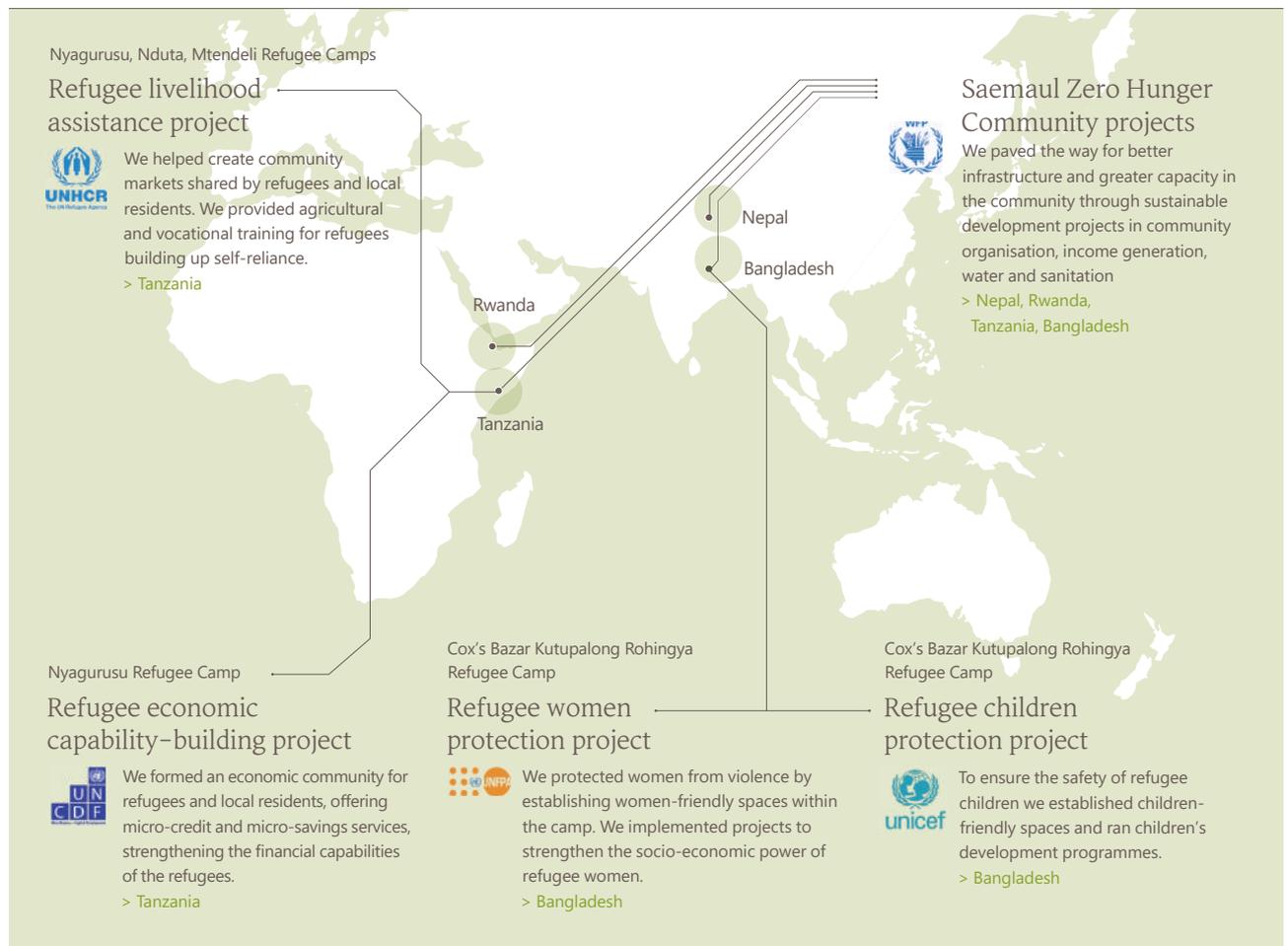
Good Neighbours conducted Special International projects in education and protection, public health, water and sanitation and other areas using donations received from individuals, enterprises and groups in 2018.

Improving the environment in Chile through recycling

Good Neighbours teamed up with Hyundai Motor Company to help protect the UNESCO World Heritage Site of Valparaiso in Chile through environmental improvement projects and advocacy on children's rights.

We created a recycling contest call Recyclato'n to promote the environment in local schools and communities. Our awareness-raising campaigns helped the whole community to develop, creating change for both children and for the community as a whole.

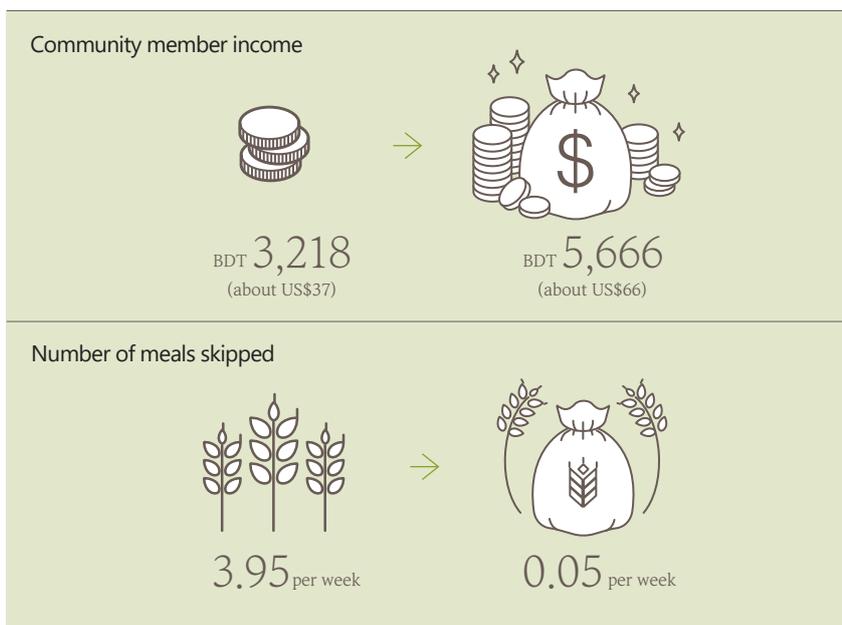
Cooperation with international organisations



World Food Programme – Good Neighbours Cooperative Project

Since 2012, Good Neighbours has worked with the WFP (World Food Programme) to implement the Saemaul Zero Hunger Communities (SZHC)* projects, designed to solve food issues in Nepal, Rwanda, Bangladesh and Tanzania, through community members acting as agents of change in their own local area. In 2018, we evaluated the SZHC projects in Bangladesh and Tanzania to verify their achievements.

Results of Bangladesh SZHC Project



**SZHC (Saemaul Zero Hunger Communities) is a joint project with WFP that focuses on establishing development plans informed by the needs of the community, including food issues, to lead the development of the community.



Support for Democratic People's Republic of Korea

Delivering peace and hope

Putting all conflicts aside, Good Neighbours has provided humanitarian aid to the Democratic People's Republic of Korea (hereafter "North Korea") since 1995, helping children of North Korea to grow up to be healthy adults and for the people of North Korea to become self-reliant.

We have implemented children's protection support, food support, public health support and agricultural development projects across 25 areas of North Korea delivering hope and supporting self-reliance of our neighbours there. We want the children of North Korea to grow up in a better environment.

In 2018, we provided 114 tons of powdered milk through Good Neighbours USA to alleviate the famine experienced by children in North Korea. We also provided 20 varieties of medical items for children and community members to improve their public health.



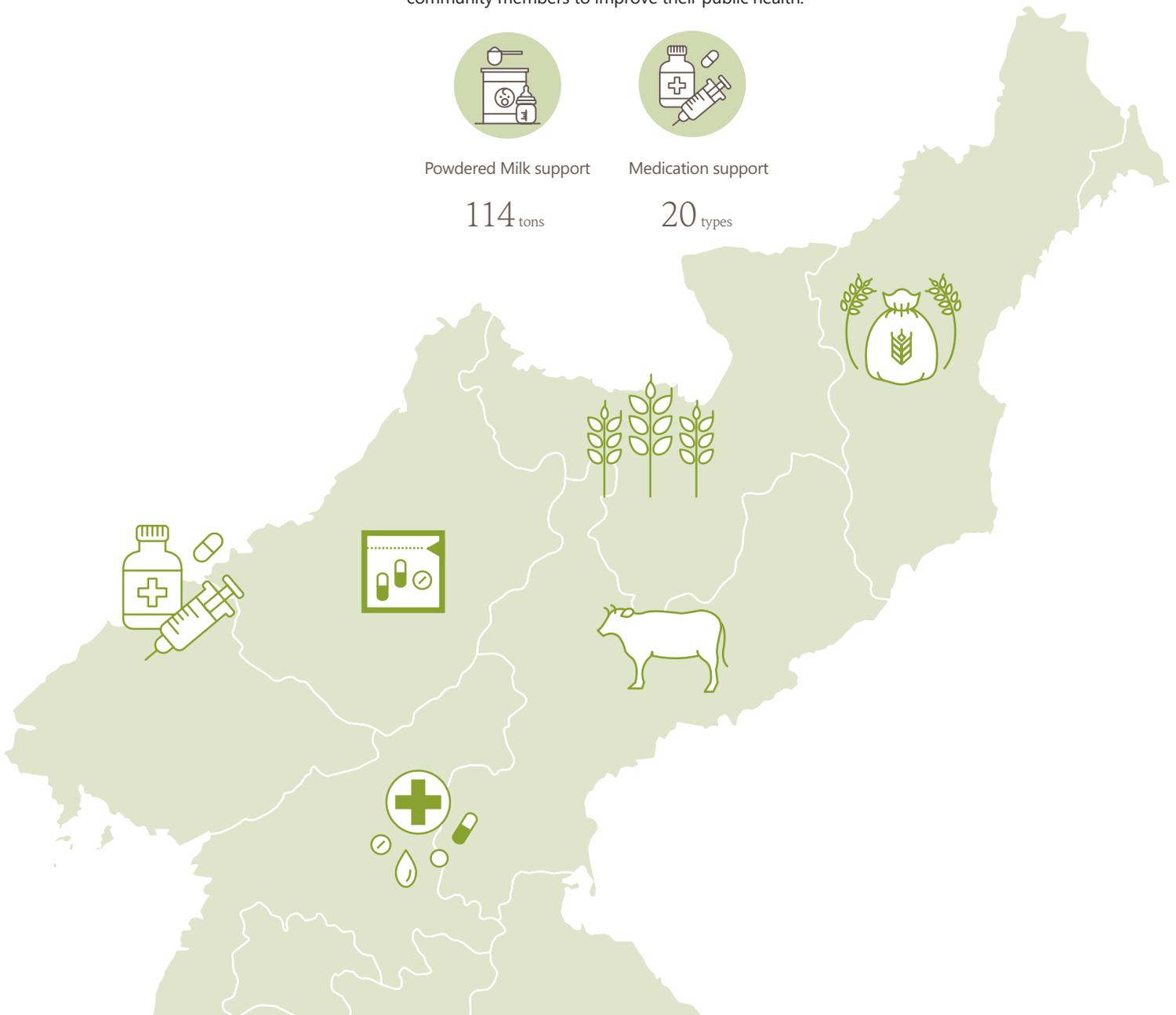
Powdered Milk support

114 tons



Medication support

20 types



News from our support countries

Good Neighbours creates positive change across the world through campaigns, projects and fundraising in our support countries of Korea, the USA, Japan, Canada and Australia.

Good Neighbours Korea



Advocacy campaign of children's rights across the country

Good Neighbours Korea launched a national campaign to eliminate and prevent child abuse. They worked with local communities across the country conducting advocacy campaigns to promote children's rights. A total of 191,774 people participated in the campaign, getting involved in a variety of activities including policy suggestions.



10th Hope Letter writing contest

In commemoration of the 10th anniversary of the 'Hope Letter writing contest' for students across the country, 2,288,930 students sent a letter of hope to Simon, a young boy in Uganda who works in a quarry and has lost his father. The students wrote empathetic letters of hope and through it think about making small actions in their daily lives to benefit others.

Good Neighbours USA



Running a homeless shelter in Los Angeles

Good Neighbours USA is running a shelter in Los Angeles for victims of domestic violence and people suffering from homelessness. The programme supports single women and children with diverse social and financial challenges. Supported by the Los Angeles County and the US government, the shelter will receive further grants in the future to support women and children affected by domestic violence.



Activities with sponsors

Our child sponsorship project is benefitting from donations received from a variety of sponsors including Youth Cultural Group, who are raising money for us through collections at their concerts. More than 1,000 members of eleven branches of Youth Cultural Group made contributions from a number of concerts supporting hundreds of children. In November, sponsors from New York visited Good Neighbours Dominican Republic to expand their community development projects.

Good Neighbours Japan



Showcasing our work at Global Festa Japan

Good Neighbours Japan attended the "Global Festa Japan" - the biggest international cooperation event in Japan. We showcased our work by showing movies from field countries with VR headsets and sold coffee made by "Café de Gisagara" - a social enterprise managed by Good Neighbours Rwanda.



Emergency relief for western Japan floods

Good Neighbours Japan has provided emergency relief to three areas devastated by the heavy rains in western Japan in July 2018. We dispatched volunteers to clean houses for victims and provided a study room for children. A total of 60,913 people benefitted from this emergency relief.

Good Neighbours Canada



Benefit concert raises funds for Better Life For Girls

Good Neighbours ambassador, Chad Price performed a benefit concert at Innovation Works to raise awareness and funds for our 'Better Life for Girls' campaign - improving hygiene, health care and sanitation for girls in Uganda which in turn enable them to attend school regularly. Concert goers had the chance to win a handmade Mongolian cashmere made by a women's cooperative we support in Mongolia. Additional funds from the concert will help support that cooperative.



Wishing well provides clean water for a Zambian village

More than 300 people can now drink clean water thanks to our Wishing Well project. The first well was opened at Chiwena Hope Secondary School, in Zambia. Thanking Good Neighbours Canada, Njovu Peter, Headteacher at the school said: "We had a serious problem with water, but now pupils are happy to fetch it from within the school. Students can now focus on learning, rather than spending time walking a long way to get unsafe water".

Good Neighbours Australia



Good Change for Australia

In July 2018, Good Neighbours Australia launched under the Good Neighbours' International governance. Good Neighbours Australia focuses on fundraising, volunteer programmes and global development campaigns to support field projects. Australia is well known as one of the most charitable countries in the world. We hope we can make a good change for the world with our culture of giving.



Supporting Vietnamese children in Australia

Good Neighbours Australia held a benefit concert in August 2018 to announce the launch of the organisation and to raise awareness of our campaigns. Through the concert we are collaborating with other organisations to help vulnerable Vietnamese children in deprived areas.

Financial Overview

As a public non-profit organisation, Good Neighbours is committed to financial transparency and accountability.

- We use accounting standards that comply with national laws and regulations.
- We conduct external audits in all partnership countries around the world and accounts are available for the general public to view.
- We provide regular capacity building training for financial management.



Income & Expenditure

The total income for 2018 was USD 195,517,581 through donations, sponsorship, grants and gifts in kind. This made it possible for Good Neighbours to carry out various projects and campaigns for children and people who need help in 42 countries worldwide.

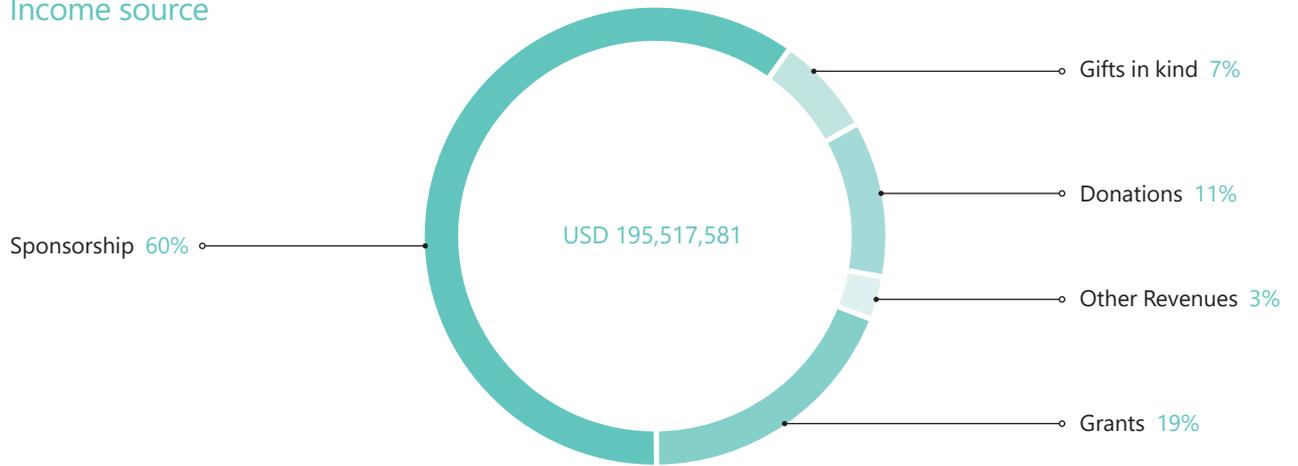
Income

Category	Total(\$)	%	
Contributions	Donations	21,783,955	11%
	Gifts in kind	12,612,108	7%
	Sponsorship	117,202,661	60%
Grants	37,187,297	19%	
Other Revenues	6,731,560	3%	
Total	195,517,581	100%	

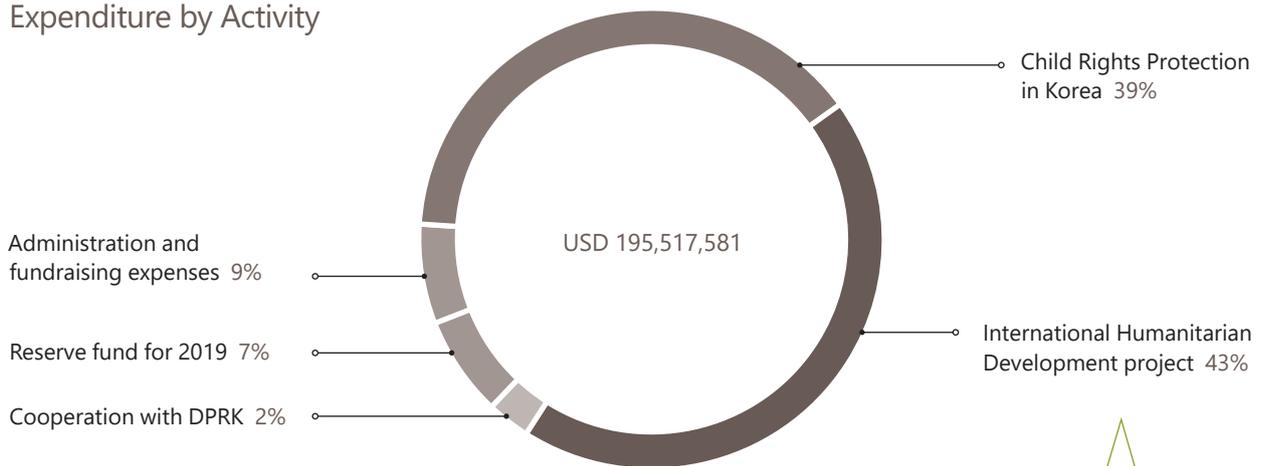
Expenditure

Category	Total(\$)	%	
Programme Expenses	International humanitarian development project	84,155,448	43%
	Child Rights Protection in Korea	75,708,995	39%
	Cooperation with DPRK	4,130,629	2%
Administration and fundraising expenses	17,493,117	9%	
Reserve fund for 2019	14,029,392	7%	
Total	195,517,581	100%	

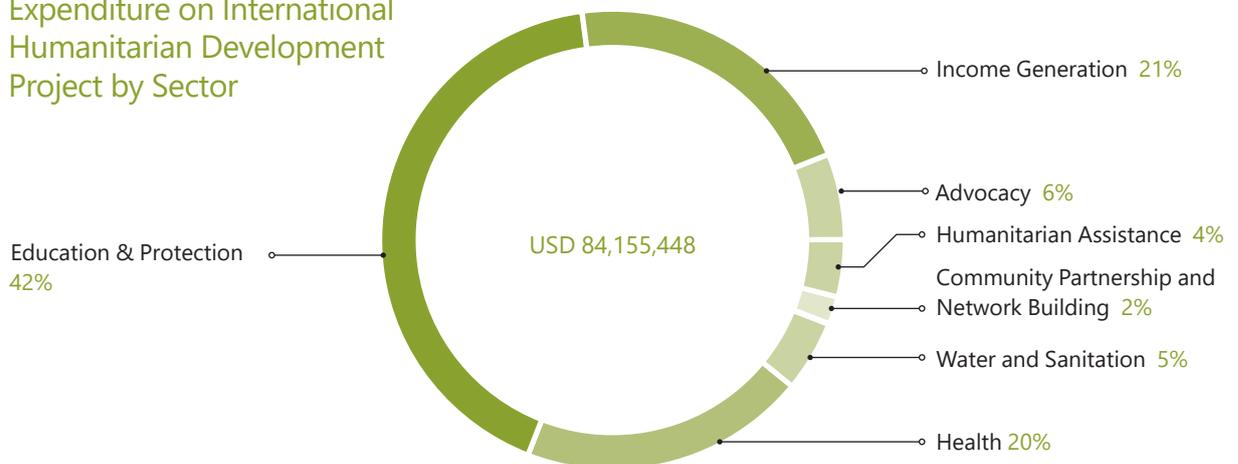
Income source



Expenditure by Activity



Expenditure on International Humanitarian Development Project by Sector



Contact Information

Global Offices

Global Partnership Centre (GPC)

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Global Impact Foundation (GIF)

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Support Countries

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Afghanistan

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Nam Tu Liem District, Hanoi, Vietnam
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Sri Lanka

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Address : No.(21), Aung Myay Thar Si Street, KamayutTsp,
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District, Ulaanbaatar, Mongolia
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Republic of South Sudan

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Latin America & Caribbean

Guatemala

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El Salvador

Address : Colonia El Nopal, Calle Santa Elena, Centro Juvenil
Corea-El Salvador (Edificio KOICA), Ahuachapn, El Salvador
Tel : +503-2443-1122



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